STATE OF RHODE ISLAND AND PROVIDENCE PLANTAITONS
PUBLIC UTILITIES COMMISSION

VERIZON-RHODE ISLAND'S PERFORMANCE ASSURANCE PLAN

DOCKET NO. 3256

**ORDER** 

On December 3, 2001, the Rhode Island Public Utilities Commission

("Commission") approved the Rhode Island Performance Assurance Plan ("PAP"), which

measures the quality of Verizon-Rhode Island's ("VZ-RI") wholesale performance with

respect to Competitive Local Exchange Carriers ("CLECs") doing business in Rhode

Island. Among other things, the Commission's Order required VZ-RI to file any

modifications to the PAPs in either New York or Massachusetts to be filed with this

Commission within 10 days.<sup>2</sup>

On September 25, 2006, the New York Public Service Commission ("NYPSC")

ordered significant modifications to the New York PAP. On November 6, 2006, VZ-RI

filed proposed revisions to its Rhode Island PAP incorporating the modifications ordered

by the NYPSC. The revised PAP removed line sharing, line splitting, and UNE-P

metrics from the Mode of Entry ("MOE") and Critical Measures sections. Now, the

MOE section includes only three modes, which are Resale, Loop-Based, and Trunks, and

has eliminated UNE-P while the current Loop MOE and remaining metrics from the DSL

MOE are consolidated into the Loop-Based mode. Also, the overall at-risk dollars were

reduced by approximately 65% from \$21,974,000 to \$7,589,000 at risk. The scoring

methodology for both the MOE and Critical Measures sections were modified and the

<sup>1</sup> Order No. 16809.

<sup>2</sup> Id.

Critical Measures Individual Rule was modified to evaluate performance on a single month's performance. The number of Critical Measures metrics were reduced from 110 to 44. The Special Provisions and Change Control Assurance Plan categories were eliminated but certain metrics from those provisions were included in the MOE or Critical Measures section. In addition, a greater proportion of dollars at risk were allocated to the UNE-Specials metrics provision in the Critical Measures section of the PAP. Lastly, the revised PAP provides VZ-RI with 30 days to make a compliance filing of any PAP modifications approved in New York as is done in most other states. VZ-RI explained that the revised PAP covers significantly fewer lines than are covered under the current PAP, which is due primarily to the elimination of VZ's obligation to measure and report performance transactions involving UNE-P, line splitting and line share products. Also, VZ-RI argued that the reduction in the amount at risk for the RIPAP should be reduced because the market pressure from cable telephony provides an incentive for VZ-RI to provide quality wholesale services to CLECs in order to avoid the loss of wholesale customers due to full facilities-based competition.<sup>3</sup>

On December 18, 2006, the Division of Public Utilities and Carriers ("Division") reviewed VZ-RI's filing and recommended approval of the proposed modifications to the Rhode Island PAP. At an open meeting on December 27, 2006, the Commission approved the modifications to VZ-RI's PAP for Rhode Island based on the NYPSC's order of September 25, 2006.

The Commission finds that incorporating the various modifications ordered by the NYPSC into the Rhode Island PAP will improve the monitoring and enforcement regarding the quality of VZ-RI's wholesale performance with respect to CLECs doing

<sup>&</sup>lt;sup>3</sup> VZ-RI's 11/6/06 PAP filing, pp. 1-9.

business in Rhode Island, as well as promote uniformity within Verizon's service territory. Also, the revised PAP better reflects the changing local telecommunications market as it currently exists. In addition, we note that no CLEC has objected to the implementation of the NYPSC's modifications in the Rhode Island PAP. Therefore, we presume that the implementation of the NYPSC's modifications in the Rhode Island PAP will not adversely affect CLECs doing business in Rhode Island.

Accordingly it is

## (18829) ORDERED:

 The modifications filed on November 6, 2006 by Verizon Rhode Island to the Rhode Island PAP, based upon the New York Public Service Commission's order of September 25, 2006 approving similar modifications to the New York PAP, are hereby approved.

EFFECTIVE AT WARWICK, RHODE ISLAND, PURSUANT TO OPEN MEETING DECISION ON DECEMBER 27, 2006. WRITTEN ORDER ISSUED JANUARY 11, 2007.

PUBLIC UTILITIES COMMISSION

Elia Germani, Chairman

Robert B. Holbrook, Commissioner

Mary Bray, Commissione